Helpful Tips and Accessibility Information

- **Day Out With Thomas™ requires admission to Greenfield Village.**
  Your Thomas ride requires a separate timed/dated ticket.

- **The train departs Smiths Creek Depot for a round-trip ride around Greenfield Village promptly at the exact time indicated on your ticket.**
  Please plan on arriving at the Smiths Creek Depot at least 15 minutes before the departure time printed on your ticket. Smiths Creek Depot is about a 20-minute walk from most parking areas, so please plan accordingly.

- **Smiths Creek platform and a special passenger car are fully accessible to guests using wheelchairs and motorized mobility devices.**
  See any Smiths Creek Depot staff member for assistance.

- **All children must be accompanied by a paying adult.**

- **No strollers, wagons or carts are permitted on the train.**
  Stroller parking is located adjacent to the station.

- **Day Out With Thomas™ tickets are nonrefundable and nonexchangeable.**
  This is a rain-or-shine event.
Drop-off and Pickup
For guests with mobility limitations, there is a drop-off and pickup area in front of the Greenfield Village ticket building.

Wheelchairs and Motorized Scooters
You are welcome to bring your own wheelchair or motorized scooter. A limited number of wheelchairs and motorized scooters are available to rent at the Greenfield Village ticket building. Rental fee applies. To rent a wheelchair, guests are asked to leave a driver’s license with the staff member in the Guest Services Office of the Greenfield Village ticket building and to complete a rental agreement form.

Wagons and Strollers
You are welcome to bring your own wagons and strollers. Children’s wagons are available for rent on a first-come, first-served basis at the Greenfield Village ticket building. Rentals require a current driver’s license to leave at the renting desk. Rental fee applies.

Please be aware that Day Out With Thomas™ involves the following:

- Walking from the parking lots to Smiths Creek Depot and around Greenfield Village. Smiths Creek Depot is about a ¼-mile walk from the front entrance of Greenfield Village. If needed, please have other forms of transportation (i.e., strollers, wagons, wheelchairs) available.
- Lines with lots of people at Smiths Creek Depot waiting for Thomas to arrive.
- Loud sounds when the train blows its whistle and rings its bell.
- The smell of smoke from the smokestack on the train.