Helpful Tips and Accessibility Information

- **Please arrive as close to your ticketed time as possible.**
  Gates open at 6:30 p.m. Early entry will not be allowed. Late arrivals will be accommodated up to 30 minutes beyond the time stated on your ticket.

- **Jack-o’-lanterns do not emit a great deal of light.**
  It will be rather dark.

- **Comfortable footwear is recommended.**

- **Our costumed characters are both friendly and scary.**
  Please be prepared.

- **You may encounter a wait at some treat stations.**
  For your convenience, there will be two lines dispensing the same treat at each site.

- **If you become separated from your party or an accident occurs,**
  please ask a staff member to contact a security officer.

- **Remember, no pets allowed.**
  Please do not feed treats to any animals, especially the horses. Also, please do not shine flashlights in the eyes of the horses or characters.

- **Join the fun and wear your own Hallowe’en costume!**
  But remember, swords, other weapons and sharp instruments, real or imitation, are not allowed. These will be collected at the entrance for you to pick up at the end of the evening. It’s also a good idea not to wear large masks or headgear that may impede your vision.

- **Please note:**
  The Donald F. Kosch Village Playground will not be open during this event.

- **This event is held rain or shine.**
  Only in the case of severe weather will the event be canceled as determined by The Henry Ford in cooperation with local emergency services. No refunds or exchanges will be given.
Drop-Off and Pickup
For guests with mobility limitations, there is a drop-off and pickup area in front of the Greenfield Village ticket building.

Wheelchairs and Motorized Scooters
A limited number of complimentary wheelchairs are available at the Greenfield Village ticket building for this event. To reserve a wheelchair in advance, please contact The Henry Ford Call Center at 313.982.6001. Upon rental of a wheelchair, guests are asked to leave a driver’s license with the staff member in the Guest Services Office of the Greenfield Village ticket building. You are welcome to bring your own motorized scooter. However, because of space and safety issues, scooters are not available to rent for this event.

Wagons and Strollers
Wagons and strollers will not be available to rent for this event. You are welcome to bring your own.

Please be aware that Hallowe’en in Greenfield Village includes the following:

- Use of strobe lights and other repeating light features.
- Use of simulated fog and smoke.
- Use of laser projectors and laser displays.
- Loud noises and “startles”.
- Costumed characters.
- The Top Hat Side Show, which may include acts involving fire- and sword-swallowing.
- Dark environments with areas of uneven terrain and a couple of places with open water. Please bring a flashlight if you feel it will assist you in navigating the event.
- A set path that guests are restricted to and the possibility of waiting in lines. If you need to leave a line or diverge from the path at any time, please ask a staff member for assistance.
- Treats that may contain or have come in contact with common food allergens, such as peanuts, wheat and dairy.
- Crowds, particularly at shows and treat stations.