SEVERE WEATHER ALERT

Please be aware that there is a possibility we will experience severe weather in Greenfield Village during the course of tonight’s event. Severe weather is defined as lightning, strong winds, tornado, flooding or other potentially dangerous circumstances. (Rain, even heavy rain, is not considered severe weather.) Guest safety is our No. 1 priority. If it is determined that severe weather is imminent, tonight’s event will be canceled, and you will be asked to exit Greenfield Village as calmly and as quickly as possible. A cancellation will be announced from the stage in Walnut Grove or will be spread by personnel among the crowd. In the event of a cancellation and the need for everyone to exit Greenfield Village:

DO...
- Listen to personnel of The Henry Ford or the Dearborn Police Department, and follow their direction.
- Let them know if you need special assistance.
- Refer to the map in your program, and move toward the exits.
- Move calmly and quickly out of the village to your vehicle.

DO NOT...
- Stop to take shelter in a village building.
- Stop to shelter under a tree or a tent. These are unsafe places to stop in the event of severe weather.
- Stop to inquire about our cancellation ticket policies. Please refer to the cancellation policy at the bottom of this page. Ticket inquiries cannot be addressed during an evacuation.
- Linger anywhere to wait for the weather to “blow over.” Once the evacuation process has begun, the event has been canceled and will not resume.

Salute to America Cancellation Policy

Rarely, a performance may be canceled due to severe weather and ground conditions (lightning, flooding or other unsafe circumstances). In the case of a cancellation, exchanges will not be possible due to limited capacities for each performance. Refunds will not be issued, but you will be given a choice of the following items when you show a ticket for the canceled performance.

Customers holding tickets may redeem them for one of the following options:

OPTION 1:
Salute to America ticket may be redeemed at the DSO Box Office for one free ticket (equal or lesser value) to select Classical or Pop concerts from October through December 2019. All concerts are subject to availability, and seating is at the discretion of the DSO Box Office. Restrictions may apply. 313.576.5111.

OPTION 2:

OPTION 3:
The value of your purchased Salute to America tickets may be redeemed toward the value of a new or renewal membership at The Henry Ford. May not be combined with other offers. Excludes fees paid as part of your ticket purchase. Offer expires December 1, 2019.

Our Contact Center is open daily 9 a.m.–5 p.m., with extended hours during Salute to America. 313.982.6001.