

Helpful Tips and Accessibility Information

We look forward to welcoming you to Hallowe'en in Greenfield Village, Michigan's premier outdoor October celebration. Please read the important information below carefully for the best experience.

▶ There is no timed entry for this year's program.

You may arrive anytime between 6 p.m. and 9:45 p.m. Please note that the event ends at 10:00 p.m. Guests with 6:00 and 6:15 p.m. Hallowe'en Express tickets are able to access the village early beginning at 5:30 p.m. in order to arrive on time for their time slot.

- ▶ Jack-o'-lanterns do not emit a great deal of light. It will be rather dark.
- Comfortable footwear is recommended.
- Our costumed characters are both friendly and scary. Please be prepared.
- ► If you become separated from your party or an accident occurs, please ask a staff member to contact a security officer.
- Remember, no pets allowed.

Please do not feed treats to any animals, especially the horses. Also, please do not shine flashlights in the eyes of the horses or characters.

Join the fun and wear your own Hallowe'en costume!

But remember, swords and other weapons and sharp instruments, real or imitation, are not allowed. These will be collected at the entrance for you to pick up at the end of the evening. It's also a good idea not to wear large masks or headgear that may impede your vision.

Tickets to the Hallowe'en Express train ride are a separate charge and are timed.

Please arrive at Smiths Creek Station at least 15 minutes before your printed departure time. Time slots often sell to full capacity; we may not be able to accommodate you if you miss your scheduled time. Walking time from The Henry Ford's parking lots to Smiths Creek Station is roughly 30 minutes.



This event is held rain or shine.

Only in the event of severe weather will the event be canceled, as determined by The Henry Ford in cooperation with local emergency services. No refunds or exchanges will be given.

Drop-off and pickup.

For guests with mobility limitations, there is a drop-off and pickup area in front of the Greenfield Village ticket building.

Wheelchairs and motorized scooters.

There will be a limited number of complimentary wheelchairs available at the Greenfield Village ticket building. To rent a wheelchair, please speak with a staff member to complete a rental agreement form. You are welcome to bring your own motorized scooter. However, because of space and safety issues, scooters are not available to rent for this event.

Wagons and strollers.

Wagons and strollers will not be available to rent for this event. You are welcome to bring your own.

Please be aware that Hallowe'en in Greenfield Village includes the following:

- ▶ Use of strobe lights and other repeating light features.
- ▶ Use of simulated fog and smoke.
- ▶ Use of laser projectors and laser displays.
- ▶ Loud noises and "startles."
- ► Costumed characters.
- ► Acts which may involve fire- and sword-swallowing.
- ▶ Dark environments and areas of uneven terrain and a couple of places with open water. Please bring a flashlight if you feel it will assist you in navigating.
- ▶ Groups or lines of people as you first enter Greenfield Village, when getting on and off the Hallowe'en Express train ride, while waiting for the carousel, and by the music and storytelling shows and horse-drawn carriage rides.